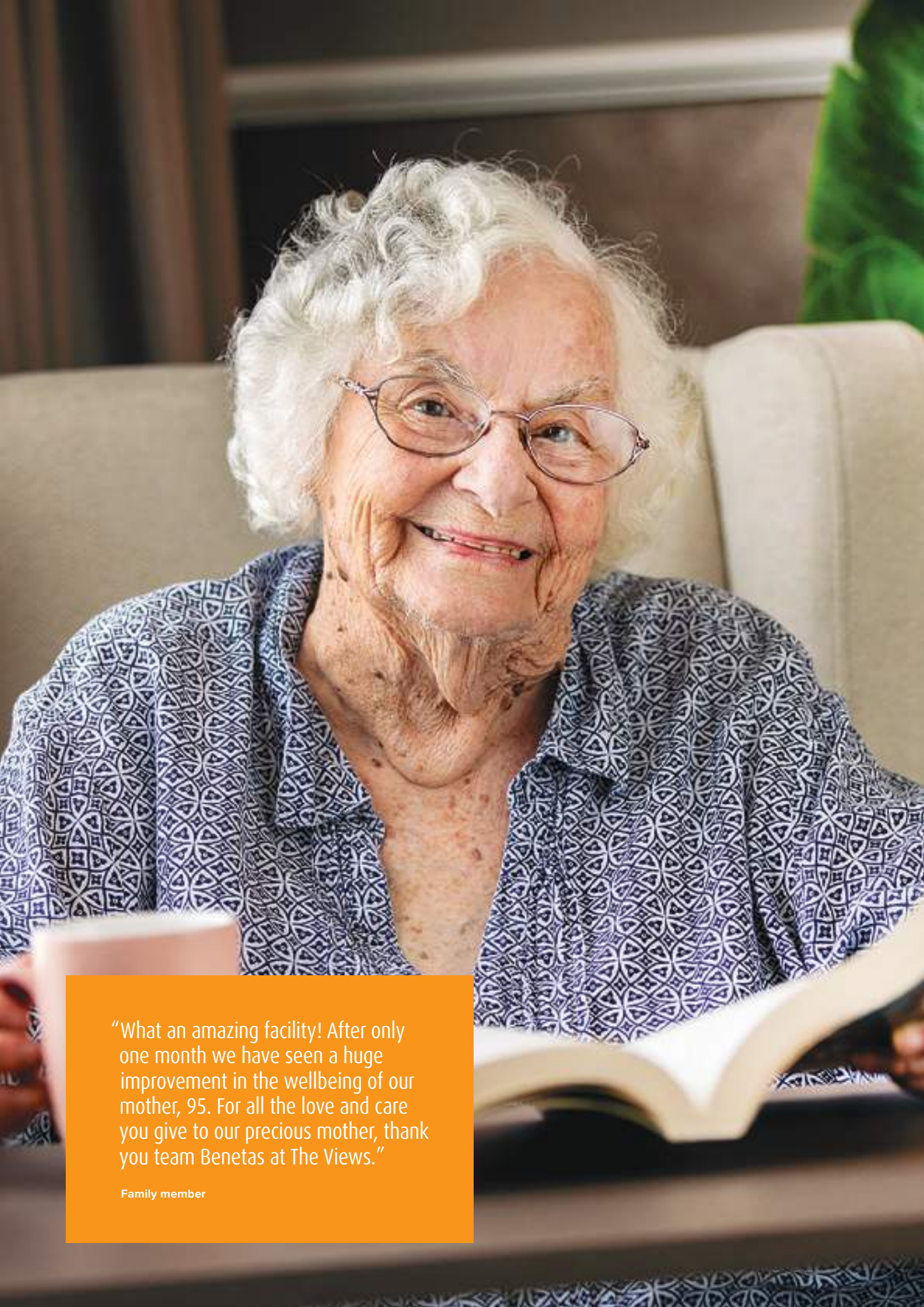


Welcome to  
**The Views at  
Heidelberg**





"What an amazing facility! After only one month we have seen a huge improvement in the wellbeing of our mother, 95. For all the love and care you give to our precious mother, thank you team Benetas at The Views."

Family member

# A place to call home

Warm and inviting, The Views at Heidelberg offers exceptional quality care and state-of-the-art, apartment-style living that's designed to feel like home, with all the support, security and facilities you need as you age.



At The Views, our residents are at the heart of everything we do. This is your home and your community. We're here 24/7 to provide genuine care and holistic support so you can live your best life, every day.

Apartment-style living is an innovation in care that provides a warm, home-like experience, alongside all the amenities and activities of the residence's wider community.

Each apartment has a stylish kitchen, dining and living room shared with a small group of eight residents. Here you can eat, chat and relax in good company, or spend time in the comfort and privacy of your own light, comfortable room – each one featuring

a spacious ensuite and tasteful décor that you can personalise to your taste.

While your apartment is your 'home-base', The Views offers an abundance of activities and opportunities to socialise in beautiful surroundings. You may like to spend time in the library enjoying the stunning views, stroll through our landscaped gardens or catch up at the Chocolate Lilies Café – a social hub for families and residents alike.

With all the facilities of a large community, yet the warm, intimate feel of apartment-style living, The Views offers you the best of personal freedom, social connection and outstanding, caring support.

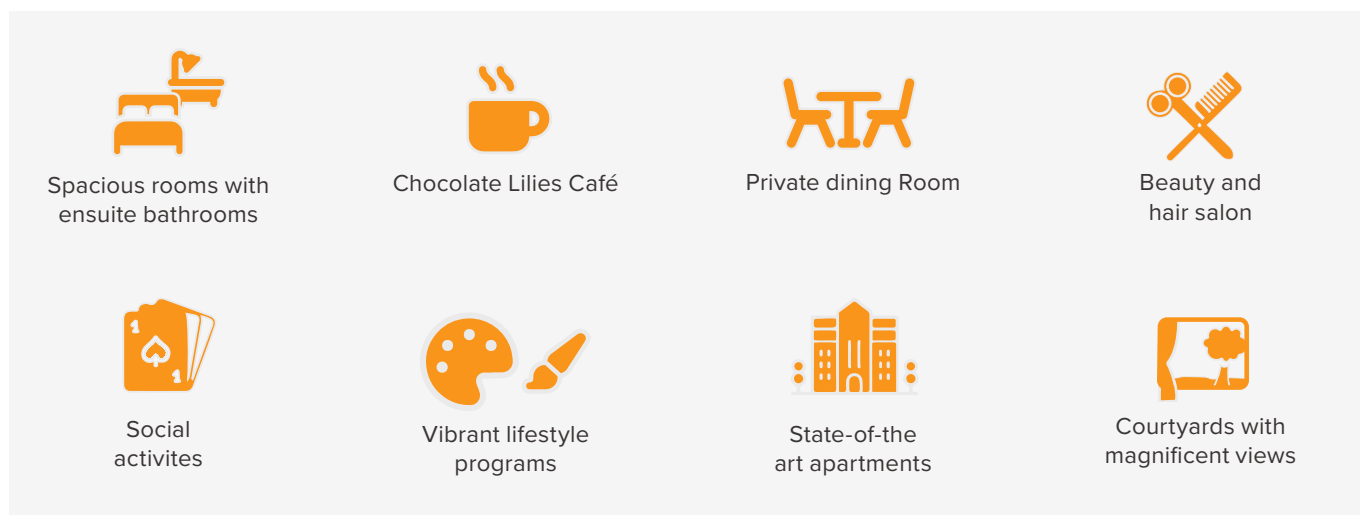
# Tailored support to live your best life






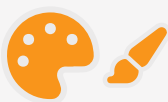


No two people have the same needs, likes and dislikes as they age. That's why our caring staff take the time to get to know you, your preferences and your family. We genuinely listen to you, and your loved ones, consulting often, and adapting our support as your needs and preferences change.

Our apartment-style living model of care is evidence-based, with you at its centre. Nobody knows what you

like better than you, so we support you to personalise your room, and choose the activities and clubs that suit you best. You'll also enjoy our excellent catering, with a wide variety of meals prepared fresh daily in-house by our talented chefs – who can even cater dinners and special events for you in our private dining room.

## Outstanding amenities



 Spacious rooms with ensuite bathrooms	 Chocolate Lilies Café	 Private dining Room	 Beauty and hair salon
 Social activities	 Vibrant lifestyle programs	 State-of-the art apartments	 Courtyards with magnificent views

## People who care

We care about the people who care for you. Our rigorously selected team are expertly trained to provide round the clock care and support, with warm-hearted kindness and respect.

The continuity of care afforded by the home-like setting of our apartments, means our nurses, personal carers and staff members have the opportunity to get to know both residents and families, often forming close bonds that support your care and your personal goals.

With a Registered Nurse on duty at all times and 24/7 access to specialised nursing and allied health services, we can respond to your immediate and long-term needs with expertise you can trust.

We are passionate about providing holistic, quality care – and that means taking care of all of you! Our Lifestyle Coordinator will assist you to participate in clubs, activities and social activities that interest you, while our non-denominational Pastoral Care team are there to support your emotional and spiritual needs.

# A Day at The Views

While every day at The Views at Heidelberg is different, some regular features include...



Residents can enjoy delicious meals prepared daily by our in-house chefs

Each weekday residents can join our fun exercise class, followed by a complimentary coffee at Chocolate Lilies Café.



It's important to stay connected. Residents are welcome to go out with family members and friends as often as they choose.

Armchair travel anyone? Residents select a country, discuss and share their experiences.



Gardening Club is a popular favourite with our residents.



“The Views at Heidelberg  
is a community built  
for residents.”

Residential Services Manager



# Benetas: warm-hearted care since 1948

While you may not instantly recognise our name, Benetas has been providing exceptional care and support to older Australians since 1948.

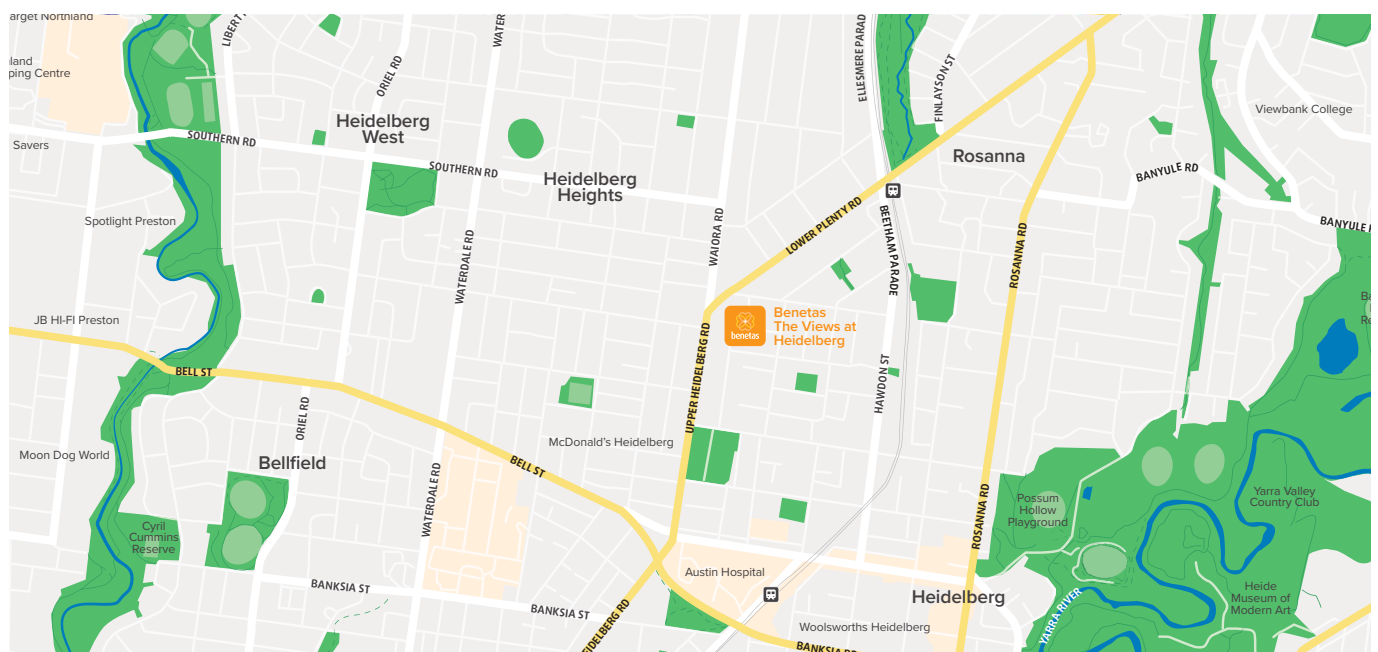
Today, we are one of the largest providers of residential aged care, in-home and community services, respite, allied health and retirement living in Victoria. Our services work together, allowing us to

provide uplifting, compassionate and holistic support at every stage of the ageing journey.

We're a proudly not-for-profit organisation that puts people first. Our mission is to provide older Australians and their families with outstanding service and inclusive, warm-hearted and non-denominational support.

## Connected with our community

The Views at Heidelberg has been welcoming residents since 2018. The bespoke building was designed to capitalise on the magnificent 360° views across the city and Dandenongs, and is conveniently located on Lower Plenty Rd. With easy access to public transport and ample on-site parking, visiting is easy, plus there's a selection of cafes and shops close by for excursions.



## About us

Established in 1948, we are a leading not-for-profit provider of residential aged care, in-home and community services, respite, allied health and retirement living in Victoria. We provide older people and their loved ones with outstanding levels of customer service and individualised care when they need it.

Our vision is for everyone to have a positive and fulfilling experience of ageing, where all people have the opportunity to live their best life.



*Let us help you  
live your best life  
as you age*

To book a tour or find out  
more about **The Views at  
Heidelberg** please contact  
one of our caring consultants  
today on

**1300 23 63 82**

**benetas.com.au**

