# Welcome to Colton Close



"I think you can't sit in your room all day! We've got everything, we've got that many activities you know. We have tea and talk, we play games. We all get together, have a bit of fun."

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Benetas resident

# A place to call home

Part of the Glenroy community for over 40 years, Colton Close has a long-standing reputation for providing genuine aged care within a supportive, homely and multicultural living environment.



Passionate staff take the time to know each resident personally, understanding their individual needs and family history in order to give personalised and individualised care.

Residents are encouraged to maintain connections with the local community through a varied and inclusive lifestyle program. Across multiple levels, Colton Close hosts a music group, gardening group, visits from pet homes, and regular BBQ's in the warmer months.

# **Client focused support to live your best life**

No two people are the same, and of course no two people have the same needs, likes and dislikes as they age. That's why at Colton Close, our caring staff take the time to get to know you, your preferences and your family. We genuinely listen to you, and your loved ones, consulting often, and adapting our support as your needs and preferences change.

You will always feel safe, heard and understood at Colton Close.

#### **Outstanding amenities**



### **People who care**

We care about the people who care for you. Our rigorously selected team are expertly trained to provide round the clock care and support.

The continuity of care afforded by the home-like setting, means our nurses, personal carers and staff members have the opportunity to get to know both residents and families, often forming close bonds that support your care and your personal goals. With a Registered Nurse on duty at all times and access to specialised nursing and allied health services, we can respond to your immediate and long-term needs with expertise you can trust.

We are passionate about providing holistic, quality care – and that means taking care of all of you! So, our Lifestyle Coordinator will assist you to participate in group, and social activities that interest you – while our team of non-denominational Pastoral Care Practitioners are there to support your emotional and spiritual needs.

# A Day at Colton Close

While every day at Colton Close is different, some regular features include...



We offer a wide choice of leisure and lifestyle activities, movies, music, professional entertainers, social activities, exercise groups, art classes, gardening and library services.

We are proud of the delicious, healthy meals we prepare. The chef works closely with nutritionists and dietitians. We hold regular 'food forums' for residents and kitchen staff to discuss new ideas for the menus.





Residents have the opportunity to use our internet café to keep in contact with family and friends all over the world. Staff are on hand to provide residents with support when using the computers.

We have an outdoor barbeque area for family to gather and pets are welcome at our home. Clients also have easy access to an on-site hairdressing salon, podiatrist and physiotherapist





In addition, through our Lifestyle Program, denominational visitors and volunteer companions foster an ongoing connection with our residents' chosen faith tradition and provide church and chaplaincy services.





"My mother is incredibly well taken care of and seems infinitely happier since she's been in care. I'm pleased and relieved that she is looked after so well, for all her needs (medical, social, food, wellbeing)"

Family member





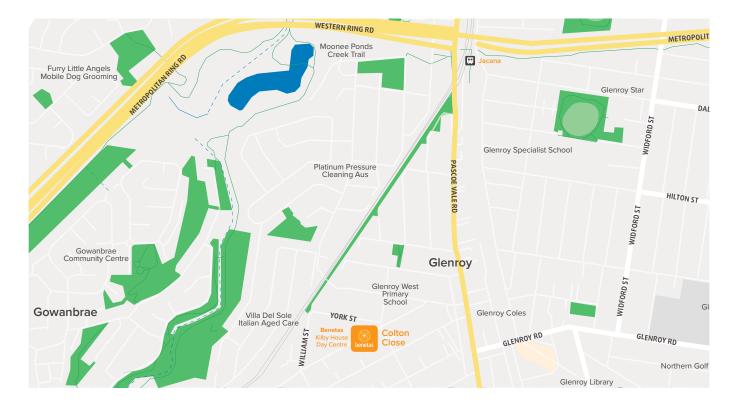
### **Benetas: warm-hearted care since 1948**

While you may not instantly recognise our name, we've been providing exceptional care and support to older Australians since 1948.

Today, we are one of the largest providers of residential aged care, in-home and community services, respite, allied health and retirement living in Victoria. Our services work together, allowing us to provide uplifting, compassionate and holistic support at every stage of the ageing journey.

We're a proudly not-for-profit organisation that puts people first. Our mission is to provide older Australians and their families with outstanding service and inclusive, warm-hearted and nondenominational support.

#### **Connected with our community**



Colton Close enjoys spectacular city views from our family dining room.

#### About us

Established in 1948, we are a leading not-for-profit provider of residential aged care, in-home and community services, respite, allied health and retirement living in Victoria. We provide older people and their loved ones with outstanding levels of customer service and individualised care when they need it.

Our vision is for everyone to have a positive and fulfilling experience of ageing, where all people have the opportunity to live their best life.



#### Let us help you live your best life as you age

To book a tour or find out more about **Colton Close** please contact one of our caring consultants today on

#### 1300 23 63 82

benetas.com.au

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