

Gisborne Oaks Residential Aged Care

At Benetas we value each and every resident, supporting their ageing journey and providing them with exceptional services. Benetas amalgamated with Macedon Ranges Health in 2018 and is committed to investing in the residential aged care service at Gisborne Oaks in the coming years.

Care and support

At Benetas our highly skilled staff are focused on providing the very best care. Not only do we support your clinical needs but we will ensure that the high standard of care received extends to pastoral care, and your entire holistic needs.

It is important to us that our residents remain as individuals and are given an environment where they can continue to be themselves.

At Gisborne Oaks, our residents are fortunate enough to have support from Macedon Ranges Health, also located on Neal Street in Gisborne. Their Allied Health practitioners are on call for residents at Gisborne Oaks if they require a physiotherapist, dietician or podiatrist.

A care coordinator is assigned to each resident and they play a vital role to ensure that residents' welfare is effectively monitored.



Lifestyle

We know how important it is for residents to maintain connections with friends and family as well as the broader local community. Our staff will support residents in whatever their interests may be and provide encouragement to continue to pursue existing hobbies or take up new ones. Each resident has the opportunity to participate in our lively activities if they choose.

Hospitality

A variety of delicious and nutritious meals are prepared by fully qualified, experienced chefs, using fresh ingredients. Cultural, religious and dietary needs are catered for.

Laundry services are available to keep your home fresh, comfortable and clean.

Pastoral Care

Our team provide care with sensitivity to support your emotional and spiritual needs. We also employ a professional team of non-denominational Pastoral Care Practitioners for additional support.



Gisborne Oaks Residential at a Glance

Included services

- 24 Hour Care
- Respite Care
- Physiotherapy
- Palliative Care
- Allied Health
- Dementia-specific units

Other site features

- Massage Therapy
- Laundry service
- Leisure activities







Benetas Gisborne Oaks 8 Neal Street Gisborne VIC 3437

Further information

For further information please visit our website at benetas.com.au.

To book a tour, please contact Benetas' Customer Centre on **1300 23 63 82** and one of our Customer Centre Advisors will assist you.

Customer Service and Expert Advice

At Benetas we know that choosing the right aged care home can be challenging. Our qualified and professional staff are experts in aged care, so we can guide and support you through the assessment process and all the necessary paperwork and documentation, even if you decide not to access our services. All you need to do is contact our Customer Centre on 1300 23 63 82 and our friendly professional staff will assist you.

About Benetas

Benetas is a leading not-for-profit aged care provider in Victoria, with almost 70 years' of proud history. Our mission is to provide older Victorians, their families and carers with a full range of high quality community-based services and residential facilities.

Benetas' vision is for a positive, fulfilling experience of ageing where everyone has the opportunity to age well in communities of choice and support.

Benetas delivers a full range of high quality Residential Aged Care, Home Care and Retirement Living services. We now care for over 8,840 clients and their families, with over 1,500 staff and 567 dedicated volunteers.