

Community Health and Care Pricing Schedule



Fees effective 1 October 2026



Home Care | Residential Aged Care | Respite Care | Retirement Living

FUNDING GUIDE

Find the service type applicable to you

GOVERNMENT SUPPORT SERVICE TYPES

Support at Home program	3
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For anyone who has been assigned a Level 1 to 8 Support at Home classification

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For anyone who has been granted individual entry-level CHSP funded services

Veteran's Home Care	8
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For Veterans and their families of the Australian armed forces

Home and Community Care Program for Younger People (HACC-PYP) (Macedon Ranges only)	9
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For anyone under the age of 65 who is eligible for community assistance

Community Health (Macedon Ranges only)	9
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Allied health, nursing & counselling services for people of all ages who meet the eligibility criteria

PRIVATE SERVICES

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For anyone who doesn't qualify to receive government subsidies, or who may wish to pay out of pocket for their home care services.

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For anyone living in the Macedon Ranges

Please note: A late cancellation fee will be billable in line with the Benetas service agreement if less than 24 hours' notice of cancellation or change is provided.

Support At Home services fees

Your Support At Home budget can be used on an extensive range of services tailored to your care plans, goals and preferences.

Support At Home is a government-funded initiative that supports individuals aged 65 and older in maintaining their independence at home. Once funding is assigned, you can engage Benetas to create a personalised care plan tailored to your needs, and to deliver your services with quarterly budget and care reviews.

You may need to contribute to the cost of your Support At Home services. Based on your means and asset test, Services Australia will advise your co-contribution. Call Services Australia to learn more.

Support at Home Government Funding

Level 1	Level 2	Level 3	Level 4	Level 5	Level 6	Level 7	Level 8
Annual funding							
\$11,031.56	\$16,483.55	\$22,580.93	\$30,528.15	\$40,809.27	\$49,461.91	\$59,776.80	\$80,294.00
Quarterly budget							
\$2,757.89	\$4,120.89	\$5,645.23	\$7,632.04	\$10,202.32	\$12,365.48	\$14,944.20	\$20,073.50

Government subsidy amounts are correct at time of publishing

10% of your subsidy is automatically deducted by the government to manage your care

Clinical Supports such as



Personal Care & Daily Living
Such as personal hygiene and medication prompting.



Care Management
For in-home support care and Restorative Care management.



Nursing Care
By a Registered nurse, Enrolled nurse, Nursing assistant and can also include Nursing care consumables.



Allied Health & Therapeutic Services
Delivered in your home, we have over 670 practitioners across Victoria to provide services such as Physiotherapy, Occupational therapy, Dietetics & Nutrition, Podiatry, Social work and Counselling.

Independence Supports such as



Social Support & Community Engagement
Including group or individual social support and accompanied outings.



Respite Care
Flexible in-home and Community Day-centres.



Therapeutic Services
Includes Chiropractic, Remedial massage, Art therapy and Osteopathy.



Transport
Getting you to medical appointments and social outings, which could involve driving you or arranging a CabCharge card.

Everyday Living Supports such as



Domestic Support
Such as cleaning, laundry, house maintenance and shopping assistance.



Meals
We provide a meal preparation service and can arrange for delivered meals via our meal delivery network.

Service Fees for Benetas Staff (deducted from your Support At Home package)

Per 60 minutes of service	Personal Care	General House Cleaning & Laundry	In-Home Respite Care	Meal Preparation	Social Connection, Shopping* (includes up to 10km)
Monday - Friday 7am - 5pm	\$106.00				\$113.00
Weekday out of hours	\$129.00				\$136.00
Weekend - Sat and Sun all day	\$142.00				\$150.00
Public Holidays	\$206.00				\$213.00

*Services that exceed 10km, additional charges will apply as quoted

Transport service price on application

Brokered Services (delivered by non-Benetas Staff) is their cost plus 10% admin fee

Care Management (included with your Package) is charged at \$150 per hour

Government Supported In Home Nursing (to be deducted from your Support At Home funding)

Our qualified and compassionate nurses offer clinical nursing care, as well as ongoing monitoring and support including:

- Recommendations & care plans for ongoing support or for prevention of failing health
- Managing complex acute and chronic wounds
- Medication management and supervision
- Diabetes management
- Continence management and catheter care
- Comprehensive, holistic and clinical nursing assessments
- Assistance with daily living requirements including showering (if clinically indicated), application of compression stockings, medication administration and general wellbeing checks

Benetas Nursing Fees 7am to 5pm		
Monday — Friday	30 mins	\$146.00
	60 mins	\$180.00
Saturdays	30 mins	\$180.00
	60 mins	\$215.00
Sundays	30 mins	\$198.00
	60 mins	\$244.00
Public Holiday	30 mins	\$237.00
	60 mins	\$296.00

Time is billed at 30 minutes, 1 hr then 15 minute increments thereafter.

Clinical Case Management is charged at \$176 per hour

Social Support and Community Engagement (deducted from your Support At Home funding)

We offer community based Social Support Groups that are aimed at keeping you connected with peers and the local community.

	Social Support Groups
Monday – Friday	\$186.00 per session

Support At Home - Allied Health in the Macedon Ranges

Service Type	Initial Assessment / 60 minute appointments	Review / 30 minute appointments	Home Visits (per hour rate)
Physiotherapy	\$143.00	\$104.50	\$203.50
Podiatry	\$143.00	\$93.50	\$203.50
Dietetics *Initial assessment is 45 mins	\$132.00*	\$99.00	\$203.50
Occupational Therapy - Visit	—	—	\$220.00
Occupational Therapy - Indirect (per hour rate, e.g. report writing and funding applications)	\$137.50	—	—
Allied Health Assistant	\$71.50	\$55.00	\$133.00
Groups		Per Session	
All Exercise Classes		\$71.50	

Talk to us about additional short-term services

Our aim is to assist you in staying at home as long as possible. Your Care Partner can provide a price on a comprehensive range of services identified within your unique care plan. Many of these costs can vary depending on the services, and require My Aged Care approval.

**Assistive Technology and Home Modifications (AT-HM)**

Funding up to \$15,390.00 per assessed need

AT-HM is a separate scheme to provide funding for equipment and home modifications, with three funding tiers - low, medium and high depending on assessed needs.

Tier	Funding Cap
Low	\$513.00
Medium	\$2,052.00
High	\$15,390.00

**Restorative Care Pathway**

This short-term support is designed to help participants regain strength and independence. It extends the previous 8-week program to up to 16 weeks, offering funding of up to \$6,179.40 per episode, and may increase to \$12,358.80 for those with more complex needs.

**End-Of-Life Pathway**

For those wishing to stay at home in their final months, this pathway provides intensive support over a 12-week period. A one-off budget of \$25,736.57 is available for eligible participants through the End-of-Life Pathway.

Other In Home Services and Community Health

- Commonwealth Home Support Program (CHSP)
- Veterans Home Care (VHC)
- Home and Community Care Program for Younger People (HACC-PYP)
- Community Health (CH)

If you receive services via Community Health, HACC-PYP, VHC or CHSP, the Government asks you to make a personal co-contribution to your services.

For Community Health, HACC-PYP or CHSP services, your personal co-contribution will be based on either your income or your concession card status. As per Government guidelines you will be required to declare your income to determine which co-contribution rate you will be charged. For a confidential discussion about your income declaration and circumstances, please contact the team at your local Benetas office.

Income Ranges

	Low	Medium		High
Individual	< \$39,089	> \$39,089	< \$86,208	> \$86,208
Couple	< \$59,802	> \$59,802	< \$115,245	> \$115,245
Family (1 Child)	< \$66,009	> \$66,009	< \$118,546	> \$118,546
	(plus \$6,206 per additional child)			

Please note:

- The Schedule of Fees is developed as per the principles provided by the Government;
- All services and products are arranged and approved in consultation with yourself and your clinician and are based on your assessed needs and established goals within your care plan;
- Additional costs may apply for products, this will be in consultation with you;
- If cancellation notification is not received 24 hours prior, a service charge will apply. If repeat cancellations occur, your services may be cancelled;
- Funding cannot cover services or products funded by another source such as Support at Home classification, VHC, TAC, Medicare, Private Health Insurance or NDIS;
- If you are receiving services through Macedon Ranges Health, payment is to be made over the counter after your visit. If you receive home visits you will receive a monthly invoice. Our preferred method of payment is Direct Debit for invoices and electronic payment on the day for centre-based visits.
- A flat rate per visit applies to CHSP nursing for low and medium income ranges. If you are in the high income range, you are charged per hour. In these instances, minimum visit time charged is 30 minutes.

Commonwealth Home Support Program (CHSP) client contribution fees

Benetas offers CHSP services to eligible clients (must be registered with My Aged Care and have the service referral allocated by MAC which comes in the form of a referral code) in Hepburn Shire, Southern Metropolitan Melbourne, Eastern Metropolitan Melbourne, Western Metropolitan Melbourne, Northern Metropolitan Melbourne, Gippsland and Macedon Ranges.

Service type	Low fee (max)	Medium fee (max)	High fee (max) Full cost recovery
Domestic Assistance	\$13.80 per hour	\$21.50 per hour	Please refer to separate private fee schedule
Personal Care	\$13.80 per hour	\$21.50 per hour	
Flexible Respite	\$13.80 per hour	\$21.50 per hour	
Individual Social Support (can include unaccompanied shopping & meal prep)	\$13.80 per hour	\$21.50 per hour	
Allied Health Services - Dietetics - Physiotherapy - Podiatry - Occupational Therapy	\$17.00 per visit \$17.00 per hour	\$28.00 per visit \$28.00 per hour	
Exercise Programs such as - Keeping your balance - Better Mobility - Warm Water Exercise - Strength for Life	\$11.00 per visit	\$16.00 per visit	
Nursing	\$13.80 per visit	\$16.80 per visit	NA
Meal Delivery	\$13.50 per meal	\$13.50 per meal	
Home Maintenance & Repairs - Plus cost of materials	\$23.00 per hour	\$28.00 per hour	
Home Modifications - Plus cost of materials	\$23.00 per hour	\$28.00 per hour	NA
Group Social Support (Cost of food and entertainment not included)	\$15.00 per session	\$18.50 per session	\$165.00 per session

Not all regions provide all services. Please see table of CHSP services by region below for specific service provisions available by region.

CHSP Services by region

Service type	Macedon Ranges	Hepburn	Gippsland (Baw Baw Latrobe)	Metro
Allied Health Services	✓			
Exercise Programs	✓			
Domestic Assistance	✓	✓	✓	✓
Personal Care	✓	✓	✓	✓
Flexible Respite	✓	✓	✓	✓
Individual Social Support (plus travel costs)	✓	✓	✓	
Nursing	✓			✓
Group Social Support	✓	✓	✓	✓
Meal Preparation		✓		
Home Maintenance & Repairs		✓	✓	
Home Modifications		✓	✓	
Meal Delivery			✓	✓

Respite CHSP client co-contributions

	Kilby House & Sunshine Day Centre		Hurlingham Respite Centre	
Social Support Group (outing)	\$9.00 per session plus food/outing costs			
Social Support Group (centre based)*	Low income	Medium income	X	
	\$15.00	\$18.50		
Centre Based Respite*	X		Low income	Medium income
			\$15.00	\$18.50
Overnight Cottage Respite*	X		\$70 per 24 hour period	

*Meal provided at centre

Veteran's Home Care Co-contributions

Co-Payment Amount and Caps

Entitled persons contribute to the cost of the VHC Services by paying a small co-payment, which is capped at a maximum amount. The following co-contribution amounts and caps apply:

Service Type	Co-payment Amount	Cap Limit
Domestic Assistance	\$5 per hour	Maximum \$5 per week
Personal Care	\$5 per hour	Maximum \$10 per week (if two or more hours are provided in a week)

For part hours being delivered, pro rata co-payments will apply within cap limits (e.g. the co-payment for one and a half hours of Personal Care is \$7.50).

Home and Community Care Program for Younger People (HACC-PYP) Client contribution fees

Available only at Macedon Ranges Health

Fee payable is determined based on eligibility and concession card status

Service type	Low fee (max)	Medium fee (max)
Allied Health Services - Dietetics - Podiatry - Physiotherapy - Occupational Therapy	\$14.00 per visit	\$28.00 per visit
Planned Activity Group	\$10.00 per session	\$20.00 per session
Property Maintenance (plus cost of materials)	\$14.00 per hour	\$28.00 per hour
Domestic Assistance / Personal Care	\$10.00 per hour	\$28.00 per hour
Meals	\$5.00 per meal	\$5.00 per meal
Nursing	\$14.00 per visit	\$28.00 per visit
Exercise Classes	\$10.00 per visit	\$16.00 per visit
Lifestyle Help (plus travel costs)*	\$10.00 per hour	\$28.00 per hour

*\$1.40 per km fee in additional to the rate above

Kilby House & Hurlingham Respite Centre

Planned Activity Group (plus costs of meals if brought from another source)	\$10.00 per session
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Community Health (CH) client contribution fees

Available only at Macedon Ranges Health

Fee payable is determined based on eligibility and concession card status

Service type	Low fee (max)	Medium fee (max)
Allied Health Services - Dietetics - Physiotherapy - Counselling	\$14.00 per visit NIL	\$28.00 per visit NIL
Community Health Nursing Services - Diabetes Education - Community Health Nursing	\$14.00 per visit	\$28.00 per visit
Health Promotion and Exercise classes Strength For Life	\$10.00 per visit	\$16.00 per visit
Heartsmart	\$10.00 per visit	\$16.00 per visit

Benetas Private Fee List

There are many benefits to funding your own home care. You can access an extensive range of services tailored to your needs and preferences. You get the benefit of a Care Partner or Care Coordinator overseeing your care plan and services without the administration burden from receiving government funding. If you are eligible for government funding, but have not yet been granted Support at Home, you can pay privately for services until your classification is ready, which provides the relief you need to continue living comfortably and safely at home.

Our friendly staff can provide all or some of your services, so you have the flexibility of choosing other suppliers to meet your varying preferences. The below fees also apply if you choose to top-up your assigned Support at Home services privately. Please note fees are reviewed annually and are subject to change. If you have a contract through another provider your provider will be charged our Private Rate.



Transport

We can provide transport to and from shopping, appointments or social activities.
\$1.40 per km fee in addition to the rates below



Shopping

We can support you with grocery and other types of shopping (we can accompany you, or shop for you).



Household Tasks and Cleaning

We offer a hand around the home with household tasks such as mopping, vacuuming, cleaning surfaces, and more.



Social Community

We can accompany you and/or coordinate your social outings and out of home entertainment such as day trips, or your activity of choice.



In-Home Respite

Enjoy genuine care and companionship whilst you or your loved one takes a break.



Meal Preparation

We can prepare healthy home cooked meals to suit your dietary requirements. We also assist with eating when needed.



Personal Care

We can support you with tasks such as bathing, showering and getting in and out of bed. We also assist with general activities such as taking medication or using technology.

Benetas Fees

Please note fees are subject to change and will be communicated 30 days in advance.

Per 60 minutes of service	Personal Care	General House Cleaning & Laundry	Respite Care	Meal Preparation	Social Connection & Shopping*
Monday - Friday 7am - 5pm	\$96.00				
Weekday out of hours	\$118.00				
Weekend - Sat and Sun all day	\$129.00				
Public Holiday	\$188.00				

*Support with Social Connection and shopping is charged at the hourly rate above plus \$1.40 per km travelled

In Home Nursing (private fees)

Our qualified and compassionate nurses offer acute and chronic nursing care, as well as ongoing monitoring and support including:

- Post-acute and hospital in the home care
- Managing complex acute and chronic wounds
- Medication management and supervision
- Administering intravenous medication
- Diabetes management
- Comprehensive, holistic and clinical nursing assessments
- Assistance with daily living requirements including showering (if clinically indicated), application of compression stockings, medication administration and general wellbeing checks
- Continence management and catheter care
- Recommendations & care plans for ongoing support or for prevention of failing health

Benetas Nursing Fees 7am to 5pm		
Monday — Friday	30 mins	\$134.00
	60 mins	\$166.00
Saturdays	30 mins	\$166.00
	60 mins	\$197.00
Sundays	30 mins	\$181.00
	60 mins	\$224.00
Public Holiday	30 mins	\$218.00
	60 mins	\$271.00

Nurses time is billed at 30 minute, 1 hour and then 15 minute increments thereafter. Some nursing services provided by IHNS require a signed and dated authorisation letter from a GP or other medical practitioner prior to commencement of services. The GP Authority will be requested during the referral process. Should the IHNS Team be required to obtain this, an administration fee of \$100.00 will be charged.

Benetas Cottage and Overnight Respite (private fees)

While most of our clients enjoy in-home respite support, we can also offer daily activity and overnight stay services at one of our dedicated respite centres.

Monday to Friday (from 10am per 24 hour period)	\$380.00* – \$913.00
Weekends and out of hours	\$435.00* – \$1,015.00
Public holidays	\$450.00*

*These rates are dependent upon the number of clients per personal carer and are based on one to three clients, which will be determined at the time of booking.

Social Day Programs and Respite (private fees)

We offer community based Social Support Groups that are aimed at keeping you connected with peers and the local community.

	Social Support Groups
Monday – Friday	\$165.00 per session

Respite Centres

Day Program	\$165.00 per session
Social Support Group	\$165.00 per session plus food/outing costs

Macedon Ranges Health Private Fee Schedule

Service Type	Initial Assessment / 60 minute appointments	Review / 30 minute appointments	Home Visits (per hour rate)
Physiotherapy	\$130.00	\$95.00	\$185.00
Podiatry	\$130.00	\$85.00	\$185.00
Dietetics *Initial assessment is 45 mins	\$120.00*	\$90.00	\$185.00
Occupational Therapy - Visit	—	—	\$200.00
Occupational Therapy - Indirect (per hour rate, e.g. report writing and funding applications)	\$125.00	—	—
Allied Health Assistant	\$65.00	\$49.50	\$119.00

Groups	Per Session
All Exercise Classes	\$65.00
Pilates	\$30.00
Heartsmart	\$30.00
Youth Athlete Strengthening Program	\$30.00 (\$25 per session if paying for the term upfront)
Social Support Group (plus additional cost of outing/meal/event)	\$165.00

Additional Information

- Extended consultation may incur an additional charge;
- Additional charges will apply for external reporting and products;
- GST is applied to the above costs where services are purchased on behalf of a client;
- Payment is to be made over the counter following your onsite consultation, or the Package Holder will receive a monthly invoice. Our preferred method of payment is via direct debit;
- A cancellation fee applies if less than 24-hours notice provided of cancellation.