COMPARE HOME CARE FUNDING OPTIONS

Commonwealth Home Support Program vs Support At Home Classification

What is the difference, and which funding type is right for you?



Commonwealth Home Support Program (CHSP)

Support At Home Program

Entry Level care Suitable for low level care needs or to help you get started with home care



8 levels of care funding, under 3 service-type categories Suitable for comprehensive and holistic aged care in your home, covering basic to complex needs

1 – 2 basic services, delivered by 1 or more providers that you manage



A range of services tailored to your unique care needs, developed and managed by your Care Partner

Funding is not available everywhere, and coverage areas can change



Available across metro and regional areas of Victoria

You arrange your care schedule with individual service providers that you have been referred to



Your Benetas Care Partner oversees your care plan and manages your services

Care is quickly assigned to you after your assessment when funding is available



The waitlist for government funding can be longer

Fixed low-fee co-contribution pay model



All **Clinical Support services** assigned to you within your package are **no cost** to you

Non-clinical care services assigned to you within your package may attract a varying co-contribution depending on your circumstances

You have the option to pay privately for additional care



You can apply for a higher classification level if your needs change. You can also opt to pay privately for additional care 4._HC_CHSP vs Support At Home_2025-09