

Cost Overview

Fees effective 1 November 2025

Support at Home services fees

Your Support at Home budget can be used on an extensive range of services tailored to your care plans, goals and preferences.

Support at Home is a government-funded initiative that supports individuals aged 65 and older in maintaining their independence at home. Once approved for funding, you can engage Benetas to create a personalised care plan tailored to your needs, and to deliver your services with quarterly budget and care reviews.

You may need to contribute to the cost of your Support at Home services. Call Services Australia about your situation on 1800 227 475.



Would you like to compare some home care options? Try our handy price estimator:
benetas.com.au/home-care
 or **1300 23 63 82**

Support at Home Government Funding

	Level 1	Level 2	Level 3	Level 4	Level 5	Level 6	Level 7	Level 8
Quarterly budget	\$2,750	\$4,000	\$5,500	\$7,500	\$10,000	\$12,000	\$14,500	\$19,500
Annual Amount	\$11,000	\$16,000	\$22,000	\$30,000	\$40,000	\$48,000	\$58,000	\$78,000

Home Care Funding and Contribution Changes

The government will continue funding in-home care, but some cost-sharing changes will apply. Instead of set fees, contributions will be based on the type of service received and financial means.

Type of Service	Government Funding	Client Contribution
Clinical Care Services under this category include clinical nursing care, physiotherapy and other Allied Health services. Care Management also falls under this category.	Fully funded via your package	No cost to client
Independence Support Services under this category include personal care, social support, respite, and transport.	Partial funding via your package	Moderate contribution
Everyday Living Services under this category include domestic assistance including cleaning, meals, gardening and home maintenance.	Partial funding via your package	Higher contribution

Support Categories and Common Services Types

Clinical Supports such as		
 Care Management For in-home support care and Restorative Care management. The government automatically sets aside 10% of your package level funding to manage your care.	 Nursing Care By a Registered nurse, Enrolled nurse, Nursing assistant and can also include Nursing care consumables.	 Allied Health & Therapeutic Services Delivered in your home, we have partnered with over 670 practitioners across Victoria to provide services such as Physiotherapy, Occupational therapy, Dietetics & nutrition, Podiatry, Social work and Counselling.
Independence Supports such as		
 Personal Care & Daily Living Such as personal hygiene and medication prompting.	 Social Support & Community Engagement Including group or individual social support and accompanied outings.	 Respite Care Flexible in-home and Community Day-centres.
 Therapeutic Services Includes Chiropractic, Remedial massage, Art therapy and Osteopathy.	 Transport Could involve driving you to shopping or medical appointments or providing you with a CabCharge card.	
Everyday Living Supports such as		
 Domestic Support Such as cleaning, laundry and house maintenance.	 Meals We provide a meal preparation service and can arrange for delivered meals via our meal delivery network.	 Gardening Lawn mowing and basic yard work for safety.

Talk to us about additional short-term services

Our aim is to assist you in staying at home as long as possible. Your Care Partner can provide a price on a comprehensive range of services identified within your unique care plan. Many of these costs can vary depending on the services, and require My Aged Care approval.



Assistive Technology and Home Modifications (AT-HM)

Funding up to \$15,000 per assessed need

AT-HM is a separate scheme to provide funding for equipment and home modifications, with three funding tiers - low, medium and high depending on assessed needs.

Tier	Funding Cap
Low	\$500
Medium	\$2,000
High	\$15,000



Restorative Care Pathway

This short-term support is designed to help participants regain strength and delay the need for ongoing services. It extends the previous 8-week program to up to 16 weeks, offering funding of up to \$6,000 per episode, with higher amounts available for those with more complex needs.



End-Of-Life Pathway

For those wishing to stay at home in their final months, this pathway provides intensive support over a 12-week period. A one-off budget of \$25,000 is available for eligible participants through the End-of-Life Pathway.