Benetas The Views at Heidelberg
2 - 6 Lower Plenty Road
Heidelberg VIC 3084

Benetas Customer Centre
1300 23 63 82
customercentre@benetas.com.au

Customer Service and Advice

At Benetas we know that choosing the right aged care home can be challenging. Our professional staff are experts in aged care, so we can guide and support you through the assessment process and all the necessary paperwork and documentation, even if you decide not to access our services. All you need to do is contact our Customer Centre on **1300 23 63 82** and our friendly professional staff will assist you.

About Benetas

Benetas is a leading not-for-profit aged care provider in Victoria, with almost 70 years' of proud history. Our mission is to provide older Victorians, their families and carers with a full range of high quality community-based services and residential facilities.

Benetas' vision is for a positive, fulfilling experience of ageing where everyone has the opportunity to age well in communities of choice and support.

Benetas delivers a full range of high quality Residential Aged Care, Home Care and Retirement Living services. We now care for over 4,000 clients and their families, with over 1,500 staff and 400 dedicated volunteers.

New home | Same you
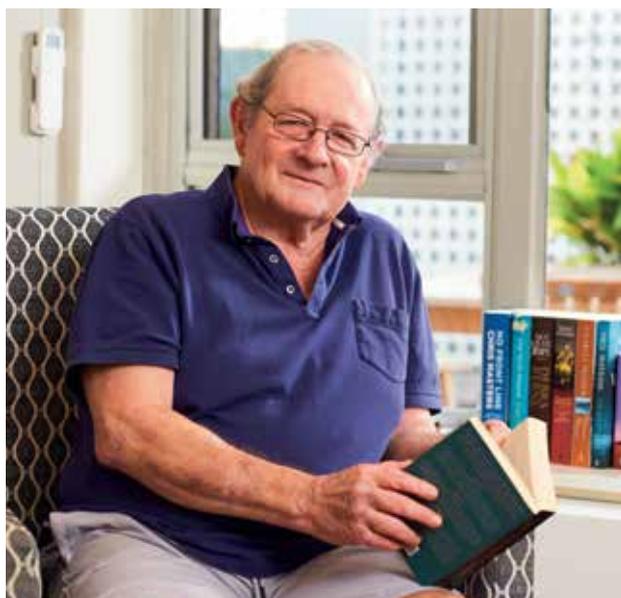
The Views at Heidelberg
Aged Care Apartments

benetas

The Views at Heidelberg Aged Care Apartments

At Benetas we understand that everyone is different, which is why we have developed a new and exciting way of providing aged care. This fresh, innovative approach will allow the residents of The Views at Heidelberg more individual freedom to choose how they live each day.

Aged Care Apartment Style Living

Our aged care apartment-style living has been designed with residents at the heart. Within the home there are 13 aged care apartments. Only 7 to 8 residents live in each apartment. Each apartment includes its own kitchen, lounge and dining areas, with residents having their own private room and ensuite.

Dedicated Care and Support

Within each apartment, residents will have access to a dedicated primary care team. This naturally fosters relationships so that care and support is more personal and engaging.

The care team will know each resident's likes, and dislikes, personal preferences and daily routine.

Registered and enrolled nurses are also available within the home for clinical support at any time, day or night.

Lifestyle

We know how important it is for residents to maintain connections with friends and family as well as the broader local community. Our staff will support residents in whatever their interests may be and provide encouragement to continue to pursue existing hobbies or take up new ones.

Each resident has the opportunity to participate in our lively activities program, if they choose. For example the very popular 'happy hour' social evenings, movie screenings, regular bus outings and fitness classes just to name a few.

Hospitality

A variety of delicious and nutritious meals are prepared by fully qualified, experienced chefs, using fresh ingredients. Cultural, religious and dietary needs are catered for.

In-house laundry and cleaning services keep your new home fresh and comfortable.

Pastoral Care

Our team provide care with sensitivity to support your emotional and spiritual needs. We also employ a professional team of non-denominational Pastoral Care Practitioners for additional support.

The Views at Heidelberg at a Glance

- State-of-the-art aged care apartment-style living
- Magnificent 360º views
- Beautiful internal courtyards
- 24/7 Registered Nursing
- Visiting medical specialists and healthcare specialists
- Specialised nursing care
- Vibrant lifestyle program with regular outings

- Café and sports bar
- Art and craft room
- Hairdressing salon
- Wellness Centre/Day Spa
- Cinema and Library lounge
- Delicious meals prepared fresh on-site
- Pet friendly
- Premium additional services available in some apartments.

Artist impression