



benetas

Delivering
better care

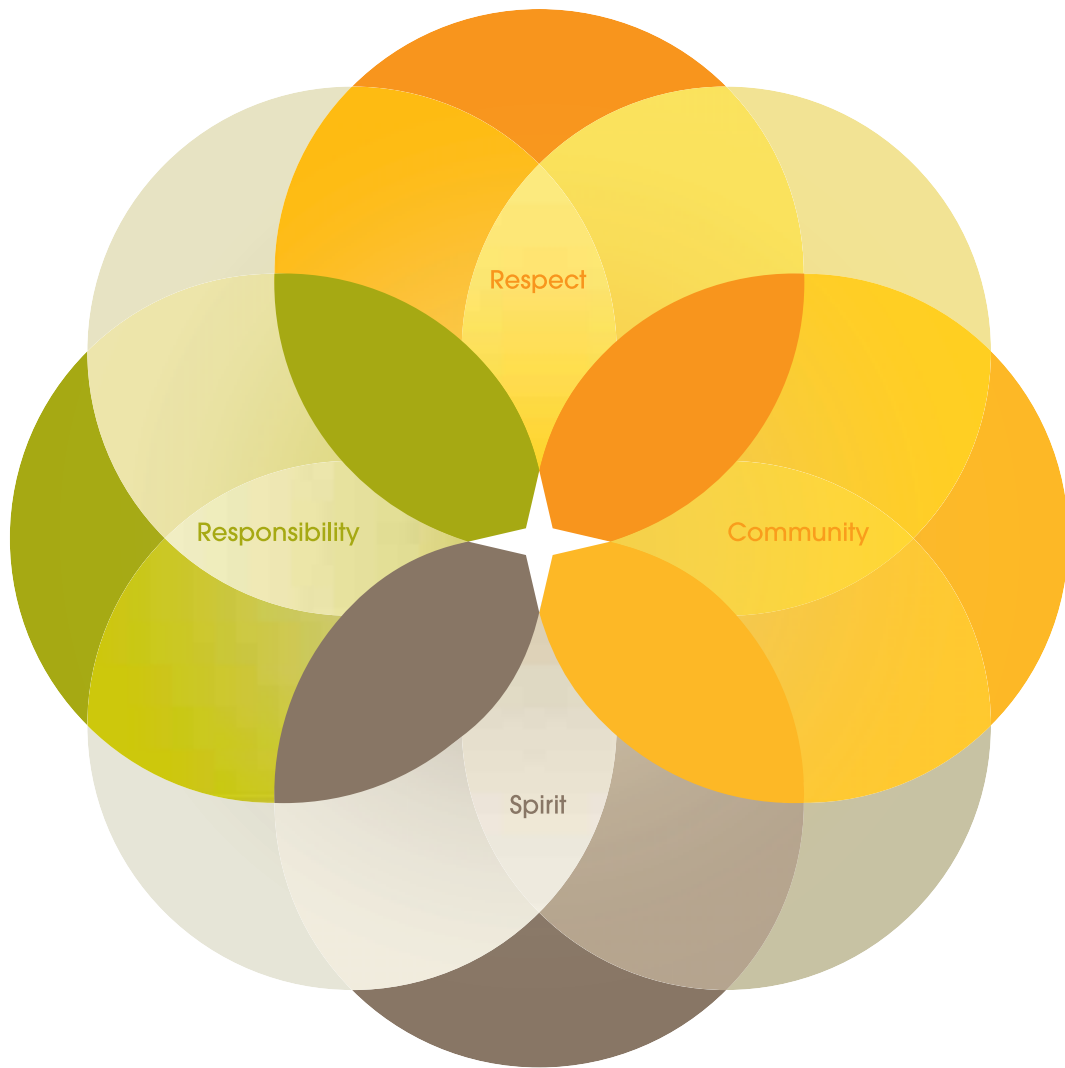
Strategic directions
towards 2015





An inspired future towards 2015

Our clients are the centre
of the Benetas community.
We are dedicated to providing
first-class aged care services
for older Victorians through
values of respect, responsibility,
community and spirit.



For our clients



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We are

Benetas (Anglican Aged Care Services Group). We have been providing aged care services in Victoria for over 60 years.

Established by the Anglican Diocese of Melbourne in 1948, Benetas now operates as a not-for-profit aged care provider governed by a Board of Directors and a separate company constitution. From humble beginnings to becoming one of the largest providers of aged care services in Victoria, Benetas is dedicated to providing first-class aged care services for older Victorians of all backgrounds. Our work is grounded in the Christian beliefs and values of our Anglican heritage.

We work in

A growing market where the number of Australians over 85 years is projected to increase from around 330,000 in 2006 to 1.1 million by 2036.

According to a recent report by the Productivity Commission, 86% of people over 85 require some form of assistance with daily living. Disturbingly they continue to be increasingly disadvantaged members of our society. Sadly, about one quarter of people aged 65+ do not have regular face-to-face contact with family and friends.

The increasing demand for quality aged care services in times of financial constraint is challenging for Benetas and all aged care providers. Benetas looks forward to partnering with government and the aged care industry to establish a sustainable sector that respects the diversity of the older population and provides a positive, fulfilling experience of ageing for all.

We seek

A positive, fulfilling experience of ageing where everyone has the opportunity to age well in communities of choice and support.

The Benetas Board of Directors has developed this strategic plan to guide the organisation's direction over the next five years and our contribution to improving the quality, dignity and equality of the ageing experience of older Victorians. Benetas reaffirms its commitment to provide responsive, high-quality and financially sustainable community and residential aged care services and to social justice for disadvantaged older Victorians.

We will provide

Older Victorians, their families and carers with a full range of first-class community services and residential facilities.

Benetas currently provides services to over 2,000 older Victorians, employs 1,200 team members and is supported by over 600 dedicated volunteers. We operate across the continuum of care, providing affordable housing, community care, in home care, respite and residential care.

Benetas provides an integrated network of services throughout Melbourne, the Mornington Peninsula and regional Victoria.

Over the next five years we will expand our services to ensure everyone has the opportunity to age well in communities of choice and support.

We believe

Each person is valued. We understand that everyone's needs are different and the importance of community connections. We act with;

Respect // taking time to understand and value each person and respecting their choices.

Responsibility // acting with integrity toward our clients, their families and carers, our supporters and the broader Anglican community.

Spirit // building a positive, energetic culture dedicated to creating fulfilling life experiences for older people.

A sense of **Community** // building strong relationships and communities of interest among all stakeholders by working together in an open, involving way.

We will focus on

Investing in and valuing our dedicated staff and volunteers so they have the attitudes and skills to deliver first-class services

Investing in innovative technology in our services and facilitating the use of technologies to enhance the independence and quality of life of our clients

Building our evidence base and grounding our work in research on consumer, family and carer, and community expectations

Providing older Victorians with first-class residential care facilities and services to enhance the quality and dignity of their ageing

Researching inequalities and advocating for equal opportunities for disadvantaged older Victorians

Consolidating the financial sustainability of the business and creating new income streams

Helping older Victorians to live independently and stay connected to family and community by providing innovative and flexible community and respite care services





www.benetas.com.au

Anglican Aged Care Services Group

Trading as Benetas

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Founded by the Anglican Diocese of Melbourne in 1948

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